

Last Updated*: January 17, 2025

To support the delivery of our Services, The Giving Step, LLC (“TGS”) may engage and use data processors, or content delivery networks with access to or potentially have access to customer data (each, a “Subprocessor”). This page provides important information about the identity, location, and role of each Subprocessor.

We publish our Privacy Policy and End User License Agreement on our website.

Engaging Subprocessors

TGS has undertaken appropriate due diligence prior to engaging any Third-Party Subprocessor. We use a commercially reasonable selection process to ensure the processing of customer data aligns with our security & privacy requirements. We review all Subprocessors regularly to ensure they still meet the original requirements and any additional requirements that may have arisen.

Core Subprocessors

TGS uses infrastructure and storage services from Third-party infrastructure providers to store Customer Data or provide additional services as needed to help with the delivery of our Services. Data storage and TGS-controlled processing will normally remain in one region but may be shifted among data centres within a region to ensure performance and availability, unless specifically requested to remain in a specific region.

TGS may use the following Subprocessors for Core Services:

Entity Name	Purpose	Entity Country
Amazon Web Services (“AWS”) aws.amazon.com	Cloud hosting provider and translation assistance built into the TGS application	United States of America, Canada, United Kingdom, Australia, Singapore, or European Union (per Customer election)

Optional Subprocessors:

In addition to the Core Subprocessors listed above, TGS offers alternative Subprocessors for hosting, as well as enhanced features and capabilities. Customers have the option to choose to utilize the optional Subprocessors to use such alternative services or enhanced capabilities. TGS may use the following Subprocessors for alternative services, enhanced features and/or capabilities:

Entity Name	Purpose	Entity Country
Google Cloud cloud.google.com	Cloud hosting provider and translation assistance built into the TGS application	United States of America
Microsoft Azure azure.microsoft.com	Cloud hosting provider, translation assistance and other AI services built into the TGS application	United States of America
OpenAI openai.com	Content writing assistance using generative AI with OpenAI's GPT AI	United States of America

Updates*

As our business grows and evolves, this list may change from time to time. We will endeavour to provide you with notice of any new Subprocessors to the extent required under the Agreement, along with posting such updates here. Please check back frequently for updates.